

What Does THAW Do?

THAW's current programming assists with electricity, natural gas, deliverable fuels (such as propane, wood, cherry pits, etc.), water utility costs, energy efficiency and water conservation education; whole home energy assessments; and sustainability and energy efficiency services, including minor home repair designed to increase home energy efficiency and to reduce the water and energy burden.



Founded in 1985, THAW is a leading provider of energy assistance statewide and has distributed **\$230 MILLION IN ASSISTANCE TO NEARLY 320,000 MICHIGAN HOUSEHOLDS.**

For the families served by THAW, **APPROXIMATELY 70% HAVE EITHER CHILDREN, SENIORS, OR VETERANS** in their homes.



THAW provides educational resources to empower families with tools that save energy and money. **EACH APPLICANT RECEIVES ENERGY EFFICIENCY EDUCATION.**

When used, the tips and tools in the efficiency kits can **SAVE FAMILIES AN AVERAGE OF \$340 PER YEAR.**

NEARLY 90 CENTS OF EVERY DOLLAR donated to THAW goes to direct services and programs.



In addition to utility assistance and energy efficiency education, THAW offers customers **CASE MANAGEMENT, WRAP AROUND SERVICES, PARTNER LINKAGES, IN-HOME ENERGY & CONSERVATION ASSESSMENT, PLUMBING REPAIRS, AND MORE.**

List of needed documents:

- Utility Bill (both front and back of bill)
- Applicant's Social Security card and social security numbers for all household members
- Applicant's Driver's License or State ID
- Proof of last 30 days of income
- Verification of child documents (school records, birth certificate, etc.) (Brightmoor Utility Assistance program only)
- Your SER Approved Decision Notice from MDHHS in account holder's name or a resident of the home (MEAP Assistance only)

(See website for specifics)

MEAP*

- MEAP provides direct bill payment assistance for heat and electricity for low-income Michigan residents
- Households with incomes at or below 150% of the Federal Poverty Level are eligible to apply
- Households must have current residential service
- To qualify for MEAP funds:
 - Residents must first complete a State Emergency Relief (SER) application
 - Complete the THAW application online or call THAW's Utility Assistance Center at 800-866-THAW (8429)

*Approval of applications are based upon meeting grant specifications

MiWATER*

- Water Bill Payments, for residential customers in Michigan who have a PAST DUE water bill, up to \$2,500 per household
- Supportive Services, including wrap-around services and internal and external linkages to resources
- Remediation, including minor plumbing repairs designed to reduce water consumption (Beginning Summer 2024, Only in Tri-County Area)
- Applicants must provide either a copy of their lease or deed which shows water bill responsibilities

*Approval of applications are based upon meeting grant specifications

For Assistance, Scan the QR Code



Call or text:

1-800-866-THAW (8429)

www.thawfund.org